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CAPITAL

# Setting up 2 factor authentication on Phoenix Platform

To be eligible to trade on the Phoenix Platform and have a more secure log in, clients must ensure that their 2-factor authentication is set up.

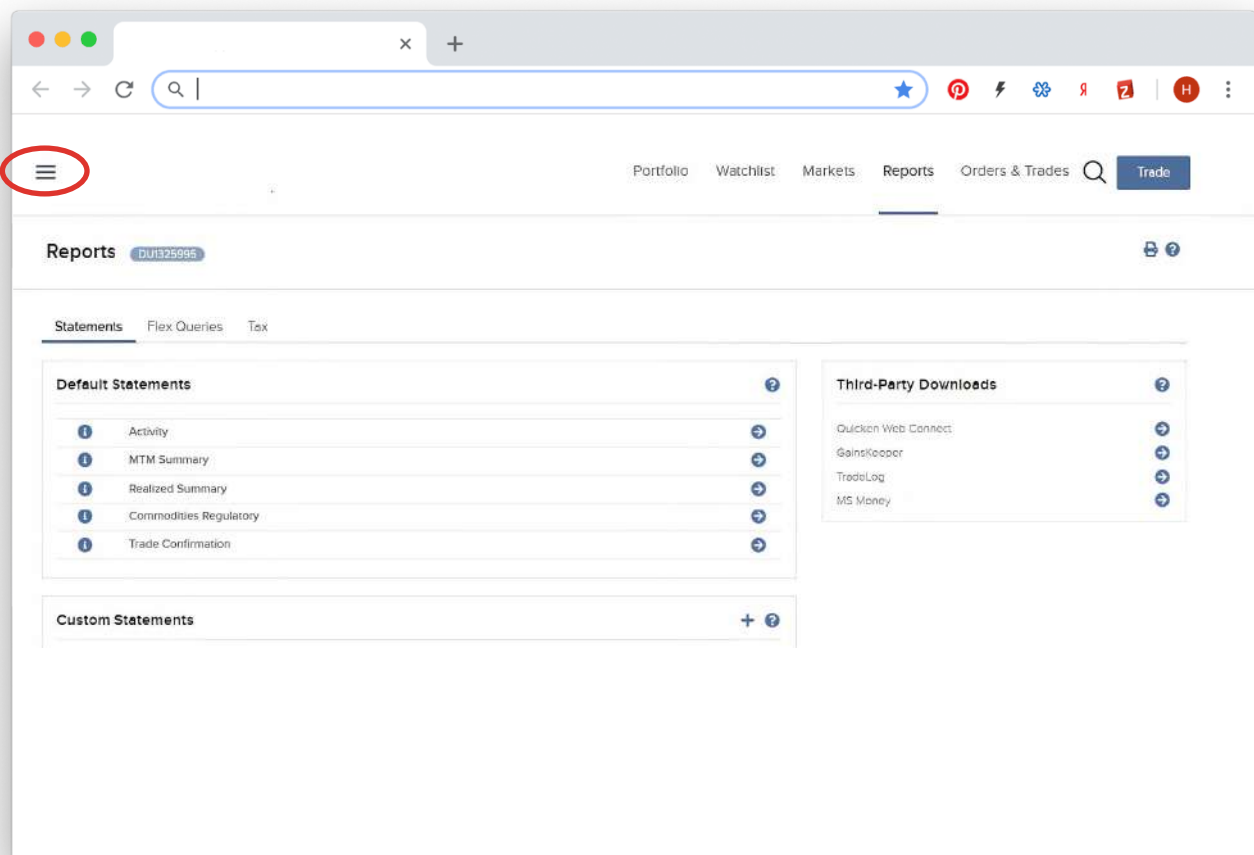
## Step 1:

Firstly, please log onto the client AM version on the platform using the below link.

<https://www.clientam.com/sso/Login?SERVICE=AM.LOGIN>

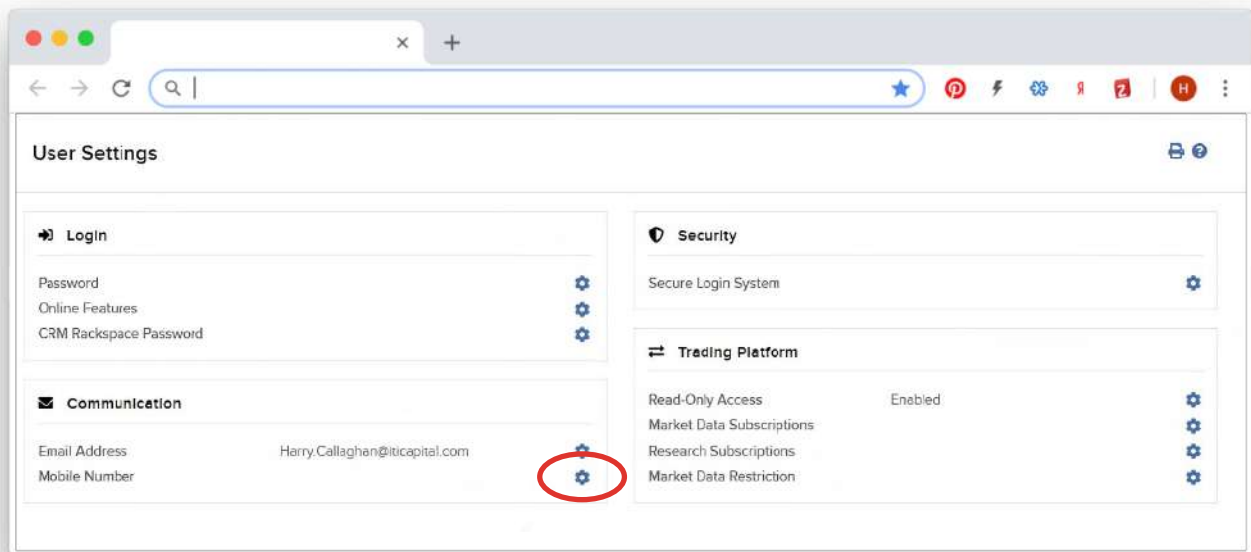
## Step 2:

You will be presented with the below screen or similar. Please then press the 3 lined icon on the top left and locate, Settings – User Settings



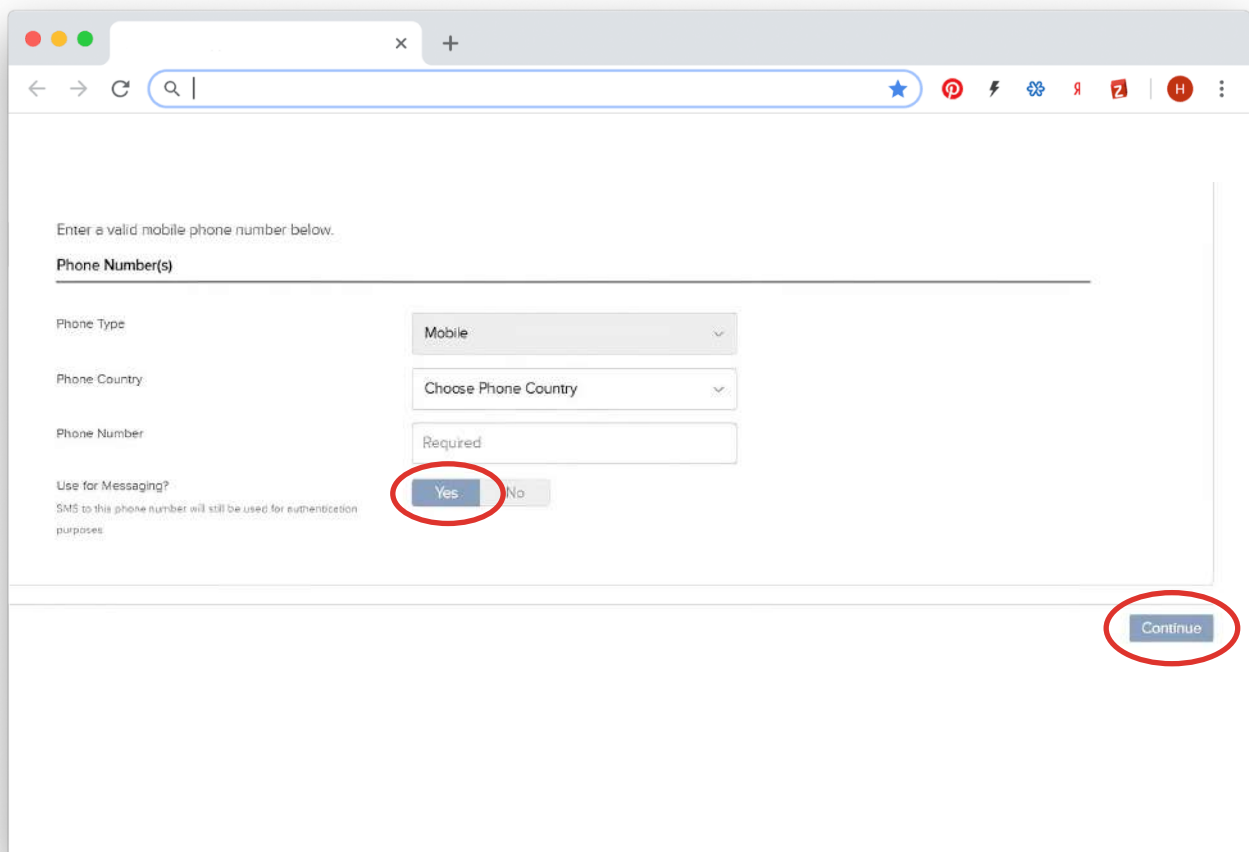
## Step 3:

Once you have accessed user settings, you will see a screen like the below. Please press the cog next to 'mobile number' as seen below.



## Step 4:

The below screen will then appear. The phone type will be mobile, then select the country that the phone is in use and then please enter the phone number. Please ensure that the box is ticked 'Yes' next to 'Use for Messaging?' and press continue.



Enter a valid mobile phone number below.

**Phone Number(s)**

Phone Type: Mobile

Phone Country: Choose Phone Country

Phone Number: Required

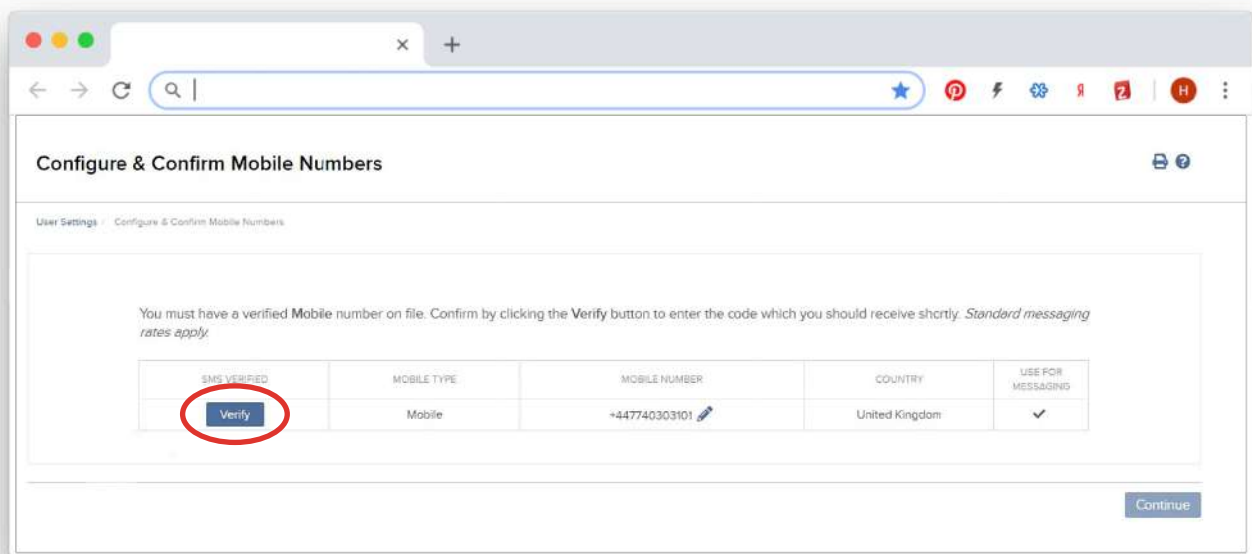
Use for Messaging?  
SMS to this phone number will still be used for authentication purposes.

Yes  No

Continue

## Step 5:

Please then press the verify button on the below screen and a code will be sent to the mobile number that you have set up. You will need to enter the code you received into the pop-up screen and then press continue.



## Step 6:

2 factor authentication should now be set up correctly and a code will be sent to the set up mobile number upon every log in.